

SAP Center
Paramore - General Admission Line Policy
October 18th 2013 – 7:00pm

(Subject to Change)

SAP Center at San Jose welcomes guests with General Admission (GA) tickets to arrive and form the line in advance of typical arrival times for events. All guests are required to abide by the provisions within the following policy. Ticket holders found in violation of the following policy may be asked to surrender their tickets and leave SAP Center property.

- Numerically numbered wristbands will be issued on a first-come-first-serve basis to indicate a guests place in the GA Line. As this is a **paperless ticketed** event, only GA ticket holders who have their **entire party** present will be issued a sequentially numbered wristband from 8:00am to 5:00pm. After 5:00pm, guests will be issued GA wristbands as their entire party enters the venue.
- Entering the GA line indicates the guest's agreement to abide by all SAP Center policies and procedures (the same as while inside the building).
- The GA line will be formed along the Santa Clara Street wall of SAP Center as indicated by signs saying "General Admission Ticketed Guests." The GA line will enter SAP Center through the doors between the Grill Restaurant and the Sharks Store.
- GA ticket holders may begin lining up at 8:00am on the date of show. Guests arriving prior to 8:00am will be asked to leave SAP Center property.
- Each paperless account with all members of the party present will have a sequentially numbered wristband put on his or her right wrist. Wristbands will be distributed shortly after 8:00am (subject to change). Once the number of wristbands has been distributed for each account, there will be no further wristbands issued to that respective account. The person that purchased the paperless tickets must be present with valid picture ID and the credit card that they used for purchase. If the entire party is not present the wristbands for the account will not be issued.
- The order of entrance into the building will be based on the number on a guest's wristband. Wristbands will be provided on a first come, first served basis. Once a GA ticket holder has their wristband, they are encouraged to leave the area, but must return to their sequential place in line by **5:00pm**.
- The person that purchased the tickets with their credit card will swipe their card through a mobile card reader at the entry doors. Once verified, the seat locators will print from a mobile printer held by an usher and the entire party will be provided admittance into the event.
- GA ticket holders who have paid for parking in one of the SAP Center parking lots and elect to leave after receiving their wristband will have their money refunded as they leave the parking lot.
- Other ticket holders must remain outside of the blockaders that separate the GA line.
- Guests are not permitted to "hold" a place in line for other guests who are arriving later.
- The wristband must remain on the guest's right wrist. Loss or removal of the wristband will forfeit the guest's ability to enter the venue. Any guest found with a tampered wristband will have his or her wristband confiscated and not allowed to enter the venue.
- GA ticket holders will be admitted in sequential order once doors are opened, scheduled for 6:00pm.
- Guests are permitted to have a reasonable amount of food and non-alcoholic beverages while in line (no bottles, cans or food are allowed into the building).
- Please be respectful of other guests in line - no running, pushing or line jumping; no alcohol, drugs or glass containers; no horseplay or unsafe behavior; no profanity; no tailgating, open flames or barbecues; no selling of tickets, wristbands, concessions or merchandise; no animals (except service animals); no smoking in line.
- **Prohibited Items:** The following items are prohibited from entering the building: weapons of any kind, pepper spray/mace, alcohol, all professional cameras, video recording equipment, audio recording equipment, laser pointers, fireworks, cans, glass bottles, studded jewelry, unusually long wallet chains and spurs or food. Any person with these items found within the venue during tonight's event may be subject to ejection from the venue without refund.

Thanks – Have a Great Time!!